



MARGATE CAVES COMMUNITY EDUCATION TRUST

Role Description Craft Volunteer

Background

Following an eight-year campaign, The Margate Caves Community Education Trust (TMCCE) charity secured £1.1m Heritage Lottery and £420,000 Big Lottery funding to create a landmark building that includes community facilities including a cafe, shop, community rooms and garden area alongside a visitor centre that will provide access to the restored Caves, which were closed to the public in 2004.

Having opened in August 2019, Margate Caves is a heritage visitor attraction with a brand-new Visitor Centre with a café and shop. The space allows for an exciting and engaging programme of interpretation, activities and events to engage audiences with the site's history and environmental heritage.

The site also includes a purpose-built, self-contained Community Rooms and garden area. This facility is available to schools, community groups and individuals wanting to use the spaces for their own activities and events.

Support

Volunteers will be supported at all times by the Caves team, who will brief them on their duties and be on hand to offer help and guidance. Training in the Cave's policies (Health & Safety and Equal Opportunities) and procedures will be provided.

Purpose of the role

The main purpose of this important volunteer role is to assist our Learning and Engagement Manager to run craft activities throughout the year for our visitors at the Caves. Craft activities will generally run on the second weekend of each month as well as during school holidays and half terms.

Tasks will include:

- Helping to facilitate, set up, and pack away craft sessions at the Caves
- Creating a friendly and supportive environment to help children and young people learn
- Assisting with the delivery of craft sessions
- Attending training sessions
- Maintaining a high standard of customer service;

Time Commitment

Time commitment will be matched as far as possible to what would suit you and fits in with the opening hours of the Centre and other volunteers.

Skills

We are looking for volunteers with the following skills to fit with our charitable ethos and our team:

- Outgoing and friendly;
- Patient and understanding with customers;
- To be able to work with people of all ages and backgrounds;
- Team player;
- A self-starter able to work on your own initiative;
- Computer literate an advantage (but not essential);
- Willing to ask for help when needed;
- Good timekeeping and a strong commitment to honouring agreed volunteer time slots.

Training and Support

- Induction to Margate Caves;
- Training for the role, other training may be available to skills build;
- Volunteer handbook;
- Regular updates on the charity's activities;
- Support, advice and guidance from the Margate Caves Team;
- Public Liability cover.

Benefits to volunteer

- Gain an understanding of running learning sessions for different audiences, from early years to post-16 groups;
- The opportunity to develop new and existing skills and gain experience volunteering at a heritage site;
- A chance to meet new people;
- A chance to be part of an exciting and interesting project;
- The satisfaction of knowing you are making an important contribution to the work of the Margate Caves Trust;
- Celebration events;
- References on request;
- Discount in the shop;
- Travel expenses.

TERMS AND CONDITIONS

Duration

Dependent on the needs of volunteers and the seasonal nature of the work.

Trial Period

All new posts are subject to a trial period. New volunteers will meet regularly with their manager to discuss any issues they may have and assess progress and performance.

Training

Training needs are assessed continuously and appropriate on the job training is provided.

Parking

TMCCET are **not** able to offer volunteers parking on site.

EQUALITY STATEMENT

The TMCCET recognises that discrimination and victimisation is unacceptable and that it is in the interests of the organisation and its employees and volunteers to utilise the skills of the total workforce. It is the aim of the organisation to ensure that no employee, volunteer or job applicant receives less favourable facilities or treatment (either directly or indirectly) in recruitment or employment on grounds of age, disability, gender / gender reassignment, marriage / civil partnership, pregnancy / maternity, race, religion or belief, sex, or sexual orientation.

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This role profile is provided to assist the volunteer to know their principal duties. It may be amended from time to time in consultation with you.

HOW TO APPLY

Please email an application form to Becky, becky@margatecaves.co.uk with contact details and we will make arrangements for next steps.